



Quality Management and Qualification Needs 2: Towards Quality Capability of Companies and Employees in Europe

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A research network has examined how quality management is implemented in small and medium sized enterprises (SMEs) in Europe and what the consequences are for the qualification needs of employees. The research has taken place within the framework of the Leonardo da Vinci programme, which is an action programme of the European Commission DG XXII - Education Training and Youth. This book presents conclusions including three parts: "Results" deriving from the sector studies - specialised "Scientific contributions" of network partners - "Action-oriented dialogue" documenting comments of key actors in vocational training from the participating countries. Special objectives are: Support of quality-oriented development of SMEs and their staff; Support of quality-oriented development of vocational education and training; Support of implementation requirements including regional aspects.



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